

# Business Ethics & Governance

## Best For

This program is ideal for:

Early to mid-career professionals

Individual contributors

Consultants and subject-matter experts

Professionals involved in compliance, risk, governance, management, decision-making, and leadership responsibilities

## Delivery Style

The learning experience is highly practical, insight-driven, and focused on applying ethical thinking and governance principles to real workplace and business situations.

## Outcome Level

Participants develop stronger ethical judgment, improved governance awareness, and the ability to make responsible, compliant, and values-driven decisions in organizational contexts.

## Program Positioning

In modern organizations, ethical conduct and strong governance are no longer optional—they are critical to trust, reputation, sustainability, and long-term success. Professionals at all levels are expected to act with integrity, understand governance expectations, and navigate ethical dilemmas responsibly.

However, many professionals struggle to translate ethical principles and governance policies into day-to-day decisions, especially under pressure, ambiguity, or competing priorities.

This intermediate-level program is designed to help professionals build practical business ethics and governance skills and apply them directly to real organizational scenarios. It focuses on ethical reasoning, accountability, transparency, and responsible decision-making.

The program reflects current workplace realities across the USA, Australia, Canada, and global markets—where regulatory scrutiny, stakeholder expectations, and corporate accountability continue to increase.

✓ Ideal for professionals with 0–8 years of experience

✓ Ideal for those transitioning into supervisory, managerial, or governance-support roles

# LEARNING STRUCTURE (8 HOURS)

## Block 1 – Foundations of Business Ethics & Governance

This session builds a strong foundation by explaining what business ethics and governance mean in modern organizations and why they are essential for trust, credibility, and sustainable performance. Participants gain clarity on ethical principles, governance purpose, and how these concepts guide responsible behavior across all levels of an organization.

It covers:

What business ethics is and what it is not

Core ethical principles and values in organizations

Purpose and role of corporate governance

Relationship between ethics, governance, and organizational trust

How ethical failures impact reputation and long-term performance

✔ Outcome: Clear understanding of ethics and governance fundamentals and relevance.

## Block 2 – Ethical Decision-Making in the Workplace

This session focuses on how professionals make ethical decisions in real work situations, particularly when facing pressure, ambiguity, or conflicting interests. Participants learn to slow down reactive decision-making and apply structured ethical thinking.

It covers:

Common workplace ethical dilemmas

Ethical decision-making frameworks

Balancing personal values and organizational expectations

Recognizing ethical risks and warning signs

Making defensible decisions under pressure

✔ Outcome: Improved ability to make sound ethical decisions at work.

## Block 3 – Governance Structures, Roles & Accountability

This session strengthens understanding of how governance operates within organizations and how responsibility and accountability are distributed. Participants learn how decisions are overseen and controlled.

It covers:

Boards, leadership, and management responsibilities

Policies, controls, and oversight mechanisms

Roles of compliance, risk, and audit functions

Decision ownership and accountability  
Consequences of governance gaps or failures

✔ Outcome: Stronger clarity on governance roles and accountability structures.

## **Block 4 – Compliance, Regulation & Responsible Conduct**

This session focuses on compliance obligations and responsible conduct within regulated and global business environments. Participants understand why compliance exists and how it supports ethical behavior.

It covers:

Purpose of laws, regulations, and standards  
Compliance versus ethical minimums  
Managing conflicts of interest  
Personal responsibility for compliance  
Consequences of unethical or non-compliant behavior

✔ Outcome: Improved understanding of compliance requirements and responsible conduct.

## **Block 5 – Ethics, Risk & Reputation Management**

This session addresses how ethical behavior and governance directly influence organizational risk exposure and reputation. Participants learn how small ethical lapses can escalate into major risks.

It covers:

Ethical risks and red flags  
Reputation damage and loss of trust  
Link between ethics and risk management  
Preventing misconduct through governance  
Role of transparency and disclosure

✔ Outcome: Stronger awareness of ethical risk and reputation management.

## **Block 6 – Ethical Leadership & Organizational Culture**

This session focuses on the role of leadership in shaping ethical culture and reinforcing governance expectations. Participants understand how everyday leadership behavior sets ethical standards.

It covers:

Leading by example  
Leadership influence on ethical culture  
Encouraging speak-up and psychological safety

Responding to misconduct appropriately  
Reinforcing ethics through systems and behavior

✔ Outcome: Improved ability to support and reinforce ethical culture.

## **Block 7 – Stakeholders, Sustainability & Responsible Governance**

This session strengthens understanding of how governance extends beyond shareholders to broader stakeholder responsibilities. Participants learn to balance multiple interests responsibly.

It covers:

Stakeholder expectations and responsibilities

Ethics in sustainability and ESG contexts

Balancing profit with social responsibility

Long-term value creation

Responsible decision-making for future impact

✔ Outcome: Better understanding of stakeholder-driven governance.

## **Block 8 – Personal Ethics & Governance Action Plan**

This final session focuses on long-term application and individual accountability. Participants reflect on their role in upholding ethics and governance in daily work.

It covers:

Identifying personal ethical strengths and gaps

Applying ethics and governance principles to daily work

Building habits of integrity and accountability

Recognizing ethical challenges early

Creating a personal ethics and governance action plan

✔ Outcome: Clear personal framework for ethical and responsible professional conduct.

## **✔ What You Will Walk Away With**

Participants complete the program with:

Stronger ethical judgment and decision-making capability

Improved understanding of governance and compliance

Greater confidence in handling ethical dilemmas

Reduced risk of ethical missteps

A structured approach to ethics and governance

A Knowledge Que Course Completion Certificate (8 PDUs)

## **Certification (Delivery-Neutral & Legally Safe)**

On successful completion of the program, learners receive:

Knowledge Que – Course Completion Certificate

Recognition of 8 Professional Development Units (PDUs)

A digital certificate suitable for:

LinkedIn

Resume & Portfolio

Professional Profiles

Issued by Knowledge Que – Powered by Experts

## **Why Knowledge Que**

Expert-led, practical professional skills training

Real-world ethical and governance scenarios

Skill-focused learning with immediate application

Programs designed specifically for modern professionals

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